Resident Service Technician

Full time | Mantova,

Creating added value along the value chain using digital solutions and automation technology. At KNAPP we do not follow trends. We start them. Our automation solutions are setting new standards in the industry and cover the entire value chain: from manufacturing and distribution to the last mile, including stores where customers can enjoy unique shopping experiences. As a value chain technology partner, our mission is to provide our customers with the technologies they need to excel in their industry: our portfolio includes the latest in shuttle technology, AI-infused robotics, all- in one and more. We are a strong partner and as such we support projects at all levels, starting from system consultancy, planning and implementation through to maintenance and lifecycle management. Over 3,000 of our automated systems are in operation worldwide, creating added value for our customers in their distribution networks. More than 7.000 colleagues in over 60 countries worldwide work everyday to support them and to develop new solutions. Become one of them!

Become part of our resident team at the main logistics center of one of our customers – a world-wide leader in sportswear and fashion located in Mantova (MN). As a resident service technician, you carry out reactive maintenance and scheduled preventative maintenance tasks to the highest standards and ensure high availability of the automated system. All our team members are part of our continuous improvement process. To ensure the availability of the site to our customer, our technicians work in alternating shifts.

It is your task to:

- Carry out servicing tasks on all parts of the system while observing established health and safety practices
- Intervene quickly when errors occur
- Communicate clearly with others and to troubleshoot efficiently
- Support the continual improvement process by using the information gained through trouble shooting for feedback and suggestions
- Ensure high availability of the equipment
- You have a qualification in electrics, electrical engineering, mechanical engineering, IT or automation
- You have gained experience in maintenance task
- You are able to read and understand mechanical layouts and circuit diagrams
- Working in a workshop is not completely new to you
- You are able to communicate in the Italian language and ideally also in English

Then you are the right candidate for us!

- A competitive salary (salary range RAL 29k - 40k EUR) and access to the company bonus system

- An extra compensation of night work
- An attractive benefit package including lunch contribution, additional health insurance and access to our corporate benefits portal
- Continuous training and development possibilities in Italy as well as in our mother company in Graz, Austria
- The possibility of being part of a fast-growing worldwide leader in the field of automation – rooted in the +70 years tradition of a family-owned company – with a clear focus on innovation, research and development

We are looking forward to your application, which you can send to hr.knappitalia@knapp.com. Please title the subject of your email “Resident Service Technician Mantova”.

