

Lead Engineer

Fulltime | Leicester, Great Britain

#Job Summary

The Site Engineer will have proven experience of dealing with electro-mechanical faults, repairs and preventative maintenance operations within an automated logistics environment. Reporting to the KNAPP UK Regional Operations Manager; the Site Engineer will deliver world class maintenance processes within a highly automated logistics system, providing high standards of equipment reliability and system technical availability. The Engineer will take a safety-first approach to all tasks and demonstrate a track record of owning problems through to successful completion. Flexibility is the key to success within this small, dynamic, highly efficient and effective engineering team.

#Duties and responsibilities include, but are not limited to:

- The position requires a wide range of skills including but not limited to the following:
- Promote a strong safety culture and compliance to current H&S standards
- 1st level support – error correction within the logistics systems
- Electrical, Mechanical, pneumatic, fault finding and repairs
- Planned maintenance of the automated logistic systems
- Monitoring the technical operation of the logistic systems
- Inspections and condition monitoring of installed equipment
- Efficient and effective equipment breakdown recovery
- Escalation management of equipment/system incidents
- Demonstrable compliance with Health and Safety regulations and customer standards and regulations
- Interact with customer management team keeping them informed of repair and maintenance progression and addressing their concerns in a professional manner
- Interpret electrical circuit diagrams and work with 415V motor controls
- Manage spare parts including usage, inventory levels, repairs, receipts, replenishments, ordering



- Excellent customer service skills for both internal and external customers
- Appreciation of control systems (WCS, WMS, SCADA)
- Appreciation of industrial field bus systems (e.g. ASi, Profibus)
- Willingness to learn and adapt to changing role requirements
- Appreciation of Cultural Diversity
- Budget understanding
- KPIS

#Skills, qualifications and experience

- Completed an apprenticeship in an Electromechanical discipline to a minimum standard of NVQ level 3
- Experience of Automated Systems
- HNC/HND NVQ Level 5 Desirable
- Understanding of WMS, WCS systems is beneficial
- Pneumatic and Hydraulic knowledge beneficial –
- Computer literate with Microsoft Office skills

#Important behaviours to have in line with our company values

- ☐ Appreciation – Recognises the achievement of others
- Creativity – Is resourceful and innovative
- Courage – Willing to learn and try new things
- Openness – Always approachable and helpful
- Reliability – Consistently gives their best

#Company benefits

- ☐ KNAPP will contribute up to 6% pension
- Private healthcare, including optical, dental and hearing cover
- Life Assurance
- Cash-back Health care scheme, including private medical excess cover
- Benefit portal offering lifestyle discounts, including a training portal
- Employee assistance programme
- Ride-to-Work
- Employee referral scheme



- Employee of the Quarter awards

