

Team Leader

Fulltime | Birmingham, Great Britain

#Job Summary

Reporting to the Site leadership team, the Team Leader will support managerial duties and ensure that KNAPP provides a fully functional automation system for our exceptional customer service.

This is a critical role, and the Team Leader will have experience in leading and coordinating a team of maintenance engineers and carrying out hands on maintenance to ensure the plant runs smoothly and efficiently.

#Duties and responsibilities include, but are not limited to:

- Promote a strong safety culture and adhere to Health & Safety and statutory procedures
- Prepare and chair Daily Review Meetings with Key Stakeholders
- Provide emergency breakdown support on all equipment and software, managing issues and adhering to the internal escalation process in partnership with the customer
- Manage maintenance activities on site, ensuring timely response to issues on site
- Coordinate a team of onsite engineers and third-party repair companies with their activities on site
- Undertake analysis of CMMS data to assist planning for CI opportunities
- Promoting equality and diversity as part of the culture of the organisation
- Partnering with the site leadership team to identify opportunities that will support improvement in both organisational and people performance, and ultimately supporting the overall business objectives
- Lead the management of team attendance and absence
- Produce reports and data analysis as required
- Improving ways of working is essential, you need to effectively manage the day to day and have capacity to step up to support the site leadership team as needed
- Working as part of a global organisation may require national and occasional international travel

#Skills, qualifications and experience

- Proven history of strength in people leadership and development
- A recognised engineering qualification (NVQ Level 3 minimum),



- Minimum 3 years' experience in a relevant transferrable industry or service
- Hold or gain IOSH certification & adhere to all company/ customer legislative and H&S procedures
- Recognised apprenticeship in an engineering field would be desirable
- Experience of managing teams
- Proven track record in service maintenance
- Ability to communicate clearly both verbally, and in writing
- Computer Literate, MS Office / CMMS systems

#Important behaviours to have in line with our company values

- Appreciation – Recognises the achievement of others
- Creativity – Is resourceful and innovative
- Courage – Willing to learn and try new things
- Openness – Always approachable and helpful
- Reliability – Consistently gives their best

#Company benefits

- KNAPP will contribute up to 6% pension
- Private healthcare, including optical, dental and hearing cover
- Life Assurance
- Cash-back Health care scheme, including private medical excess cover
- Benefit portal offering lifestyle discounts
- Access to Pinktum for a variety of training courses
- Employee assistance programme
- Ride-to-Work
- Employee referral scheme
- Employee of the Quarter awards

