

Systems Start Up Engineer

Fulltime | Chalgrove Oxfordshire, Great Britain

#Job Summary

The Systems Start up Engineer must ensure that all the defined tasks are correctly and punctually carried out to achieve a successful start up at a customer site.

After successfully completing the KiSoft One / SRC Commissioning Engineer training, the employee can commission a project independently. The responsible team leader regularly checks the progress and assigns technical and organisational support to the Systems Startup Engineer based on the findings.

The Systems Startup Engineer knows all relevant processes and products to be able to commission a project independently. If necessary, they will request technical support from the responsible team leader. Employees in this role are authorised to train and support new employees. The role may involve leadership tasks and working on strategic projects, which the team leader or project manager will coordinate.

The Systems Startup Engineer can commission large and complex warehouses and usually takes on leadership tasks within the project. An employee in this role is an important contact person in the Software Commissioning department and actively works to develop the department. Coordinating training tasks and strategic topics falls within the responsibility of the Advanced Commissioning Engineer.

This role reports into the Head of IT. While the role is home based, you will be expected to work at KNAPP offices and customer sites within the UK and Europe.

#Duties and responsibilities include, but not limited to:



- Independent in-house (offsite) preparation and start up at customer locations (onsite)
- Software customisation programming
- Participation in creation of new software applications
- Necessary customisations of the network and operating system configurations
- Customer training on site on the software used including interfaces and workflow
- Expert assistance to the software development and planning departments
- Training new employees (and customers) in-house and at the installation site
- Creating work reports and lists of open points for projects currently assigned
- Coordinating daily work processes with the customer
- Adhering to predefined work processes according to checklists and work instructions
- If required, addressing Hotline requests via remote maintenance or on site, and realising small orders
- Preparation and execution of factory tests
- Post-processing and documentation from installation site
- Informing the supervisor about project progress and recognising time-critical points to be able to escalate these on time

#Skills, qualifications and experience

- Solid IT education (technical IT college, university, or similar education)
- Excellent communication skills at all levels
- Core skills in Linux, SQL/PLSQL
- Knowledge of in C++ /Java beneficial
- Knowledge of hardware advantageous

#Important behaviours to have in line with our company values

- Appreciation – Recognises the achievement of others
- Creativity – Is resourceful and innovative
- Courage – Willing to learn and try new things
- Openness – Always approachable and helpful
- Reliability – Consistently gives their best

#Company benefits

- KNAPP will contribute up to 6% pension



- Private healthcare, including optical, dental and hearing cover
- Life Assurance
- Cash-back Health care scheme, including private medical excess cover
- Benefit portal offering lifestyle discounts
- Access to Pinktum for a variety of training courses
- Employee assistance programme
- Ride-to-Work
- Employee referral scheme
- Employee of the Quarter awards

